

## Make your benefits work for you

At Illumina, we are working tirelessly to positively impact human health, and that starts with you. Our comprehensive benefits program is designed to provide you with resources and support to give you peace of mind.

This guide highlights your 2025 benefits and the resources available to you.



### Your Illumina benefits

To support your physical, mental, and financial health, we offer a comprehensive portfolio of benefit programs. Illumina pays the majority of the cost for your coverage. Because everyone's needs are different, we give you options so you can choose the plans that meet your health and financial needs. This includes the following benefits that you can elect as a new hire, during Open Enrollment, and during the year if you have a **Qualifying Life Event**:

- Medical
- Additional benefits to support your health

Your Illumina benefits

- **Dental**
- Vision
- 2025 health plan premiums
- Health Savings Account (HSA)
- Flexible Spending Accounts (FSAs)
- Financial protection benefits
- Saving for your future
- **Enrolling in benefits**
- **Contact information**

- Medical
- Dental
- Vision
- Health Savings Account (HSA)
- Flexible Spending Accounts (FSAs)
- Supplemental Life and Accidental Death and Dismemberment (AD&D) insurance

- · Accident insurance
- Critical Illness insurance
- · Hospital Indemnity insurance
- Legal plan
- Commuter benefits

### **Questions?**

If you have questions about your benefits, browse the list of contacts to reach out to each plan vendor or submit a ServiceNow Ticket to contact the Benefits Team.

### Who is eligible for benefits?

You are eligible for benefits if you are a regular employee scheduled to work a minimum of 20 hours. You can also enroll your eligible family members in the medical, dental, vision, life insurance, and other voluntary plans.

Your eligible dependents include:

- Your legal same or opposite sex spouse or domestic partner (affidavit required)
- Your children, stepchildren, or children of your domestic partner whom you support, up to age 26, regardless of marital or student status with the following exception:
  - To be eligible for child supplemental life, a child age
     19 to 26 must be a full-time student
- Your unmarried dependent children/stepchildren or children of your domestic partner of any age, if they are incapable of self-care due to a physical or mental disability



### Medical

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Illumina gives you several medical plan options—two nationwide plans through Collective Health and HMO options for California and Wisconsin employees. All medical plans cover in-network preventive care at no cost to you. For more information, search for benefits topics on ServiceNow.

Plan features	Traditional PPO		Health Savings PPO		Kaiser HMO (California)	Quartz HMO (Wisconsin)
	In-network*	Out-of- network	In-network*	Out-of- network	In-network only	In-network only
Annual deductible (individual/family)	\$750/ \$1,500	\$1,500/ \$3,000	\$1,650/	<b>/</b> \$3,300	None	None
Out-of-pocket maximum (individual/family)	\$3,000/ \$6,000	\$10,000/ \$20,000	\$4,000/ \$6,550	\$8,000/ \$16,000	\$2,000/ \$4,000	\$4,600/ \$9,200 Prescription drug expenses: \$2,350/ \$4,700
Illumina Health Savings Account (HSA) contribution	N/A		\$1,000/ \$1,500		N/A	N/A
Primary care provider	\$30	You pay 40% after deductible	You pay 10% after deductible	You pay 30% after deductible	\$30	\$20
Specialist	\$40	You pay 40% after deductible	You pay 10% after deductible	You pay 30% after deductible	\$40	\$20
Urgent care	\$40	You pay 40% after deductible	You pay 10% after deductible	You pay 30% after deductible	\$30	\$40
Emergency room	\$250		You pay 10% after deductible		\$200	\$100
Outpatient hospital	You pay 20% after deductible	You pay 40% after deductible	You pay 10% after deductible	You pay 30% after deductible	\$100	No charge

<sup>\*</sup>The network for the Traditional PPO and Health Savings PPO for medical benefits is Blue Shield of California

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Plan features	Traditional PPO		Health Savings PPO		Kaiser HMO (California)	Quartz HMO (Wisconsin)
	In-network*	Out-of- network	In-network*	Out-of- network	In-network only	In-network only
Prescription drugs— retail (30-day supply)			After dec	ductible**	Up to 100- day supply	
Generic	\$10	\$10	\$5	\$5	\$10	\$10
Preferred brand	\$30	\$30	\$20	\$20	\$30	\$35
<ul> <li>Non-preferred brand</li> </ul>	\$50	\$50	\$40	\$40	\$30	\$60
• Specialty	\$0 with PrudentRx or 30%	Not covered	\$0 with PrudentRx or 30%	Not covered	\$30	\$200
Prescription drugs— mail order (90-day supply)			After deductible**		Up to 100- day supply	For claims of 31 to 60
Generic	\$20		\$10		\$10	days supply, two copays
Preferred brand	\$60	Not covered	\$40	Not covered	\$30	will apply.
Non-preferred brand	\$100	Not covered	\$80	1101 0010104	\$30	For claims of 61 to 90
• Specialty	\$0 with PrudentRx or 30%		\$0 with PrudentRx or 30%		\$30	days supply, three copays will apply.

<sup>\*</sup>The network for the Traditional PPO and Health Savings PPO is CVS/Caremark for pharmacy benefits

### Save money on your medications

Use **generics** whenever possible and talk to your doctor about prescribing lower-cost alternatives for your prescription medications. If you take a **specialty drug**, sign up for PrudentRx to get your medication at a lower or no cost. Contact PrudentRx directly at 1-800-578-4403. If you do not sign up for PrudentRx, your cost share will be 30% of the actual cost of the specialty drug with no maximum.

<sup>\*\*</sup>Prescriptions on the plan's list of Preventive Drugs are covered without having to meet the deductible. You can find the list attached to the plan article in ServiceNow.

## Additional benefits to support your health

Illumina gives you and your eligible family members access to the following programs at no additional cost to you.

- AccessHope provides cancer patients with access to knowledge, research, and experts for hope, healing, and empowerment
- Cleo delivers caregiver support for those considering parenthood to caring for babies, kids, teens, and adults
- <u>Genome Medical</u> provides resources to explore genetic testing and learn how genetics can help you understand inherited disease risk, as well as access to the Galleri test, if eligible
- Lyra provides personalized mental health care options and confidential support, including up to 16 sessions each year with a therapist or coach
- <u>Progyny</u>\* supports your family building journey through assisted reproductive technology procedures, donor benefit management, member support, and medication benefits

\*Illumina medical plan enrollment required.

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# Additional benefits to support you and your family

You also have access to programs that help you grow your career and care for your family.

- Bright Horizons provides back-up child and elder care, as well as other resources and services
- The Education Assistance Program reimburses tuition costs for job-related courses toward a degree or certification
- The Adoption Assistance Program reimburses up to \$5,000 of eligible adoption expenses



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You can enroll in dental coverage through Guardian. You have the freedom to seek services from any dentist, but when you see in-network providers you receive a higher benefit, since Guardian Dental providers offer discounted rates.

Plan features	Guardian Dental PPO		
	In-network	Out-of-network*	
Annual deductible	\$25 per person, maximum \$75	\$50 per person, maximum \$150	
Annual maximum benefit	\$2,000 per person	\$2,000 per person	
Preventive care (up to three cleanings per year)	You pay 0%	You pay 0%	
Basic care	You pay 20% after deductible	You pay 20% after deductible	
Major care	You pay 50% after deductible	You pay 50% after deductible	
Orthodontia (adults and children)	You pay 50% up to \$2,000 lifetime benefit	You pay 50% up to \$2,000 lifetime benefit	

<sup>\*</sup>Out-of-network benefits are based on a percentile of the prevailing fee data for the dentist's ZIP code

#### **Maximum rollover account**

If you submit a claim and do not exceed the \$800 paid claims threshold during the benefit year, Guardian will roll over \$400 (or \$600 if you exclusively use preferred providers) into your maximum rollover account for use in future years, up to a maximum account balance of \$1,000.

### Vision

You can enroll in vision coverage through VSP, which gives you benefits for eye exams, eyeglasses, and contact lenses. Visit VSP Signature providers, including local retailers, Costco, and participating retail chain locations, to get the most savings out of your vision plan.

Plan features	VSP vision plan			
	In-network	Out-of-network		
	You pay:	The plan reimburses you:		
Exam (every 12 months)	\$10	Up to \$50		
Prescription glasses	\$25 copay for frames and lenses	N/A		
Frames (every 24 months)	\$200 frame allowance, plus 20% off amount over allowance (\$110 Walmart/Costco allowance)	Up to \$70		
Lenses (every 12 months)	Covered with prescription glasses copay	Single vision: Up to \$50 Lined bifocal: Up to \$75 Lined trifocal: Up to \$100		
Lens enhancements (every 12 months)	Standard progressive lenses: \$0 Premium progressive lenses: \$80–\$90 Custom progressive lenses: \$120–\$160	Progressive lenses: Up to \$75		
(CVCI) 12 months	Average savings of 40% on other lens enhancements			
Contacts (every 12 months—instead of glasses)	\$200 allowance, 15% discount on contact lens exam	Up to \$105		

### **Additional benefits for VSP members**

#### **TruHearing**

VSP members are provided free enrollment in the TruHearing MemberPlus Program, which provides access to an extensive network of licensed hearing aid professionals and savings on hearing aids and batteries.

#### LightCare

VSP members can use their frame allowance for non-prescription sunglasses or blue-light blocking glasses.

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## 2025 health plan premiums

You and Illumina share in the cost of medical, dental, and vision premiums. Illumina pays 80% of the cost of health coverage in the aggregate. Your portion of the premiums for medical, dental, and vision coverage are paid through pre-tax payroll deductions. Domestic partner coverage has special taxation rules. Click here to learn more.

#### Contributions per pay period

Medical		Your cost	Illumina's cost
	Employee Only	\$41.00	\$329.19
Collective Health—	Employee + Spouse/Domestic Partner	\$157.00	\$657.67
Health Savings PPO	Employee + Children	\$144.00	\$597.00
	Employee + Family	\$224.00	\$961.01
	Employee Only	\$82.00	\$327.73
Collective Health—	Employee + Spouse/Domestic Partner	\$252.00	\$648.72
Traditional PPO	Employee + Children	\$229.00	\$589.45
	Employee + Family	\$367.00	\$943.21
	Employee Only	\$43.00	\$311.69
Kaiser HMO	Employee + Spouse/Domestic Partner	\$139.00	\$555.21
(Northern California)	Employee + Children	\$125.00	\$501.30
	Employee + Family	\$207.00	\$827.34
	Employee Only	\$34.00	\$245.93
Kaiser HMO	Employee + Spouse/Domestic Partner	\$110.00	\$438.66
(Southern California)	Employee + Children	\$99.00	\$396.15
	Employee + Family	\$163.00	\$653.10
	Employee Only	\$41.00	\$300.01
Quartz HMO (Wisconsin)	Employee + Spouse/Domestic Partner	\$143.00	\$573.21
Qual (2 HIVIO (WISCOIISIII)	Employee + Children	\$130.00	\$518.37
	Employee + Family	\$218.00	\$873.17
Dental		Your cost	Illumina's cost
	Employee Only	\$7.50	\$17.62
Guardian Dental PPO	Employee + Spouse/Domestic Partner	\$25.00	\$24.87
Guardian Dentai PPO	Employee + Children	\$22.00	\$22.92
	Employee + Family	\$37.00	\$37.63
Vision		Your cost	Illumina's cost
	Employee Only	\$1.00	\$2.59
VCD Vision Dlon	Employee + Spouse/Domestic Partner	\$2.50	\$3.65
VSP Vision Plan	Employee + Children	\$3.00	\$3.28
	Employee + Family	\$5.00	\$5.11

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## Health Savings Account (HSA)

When you enroll in the Health Savings PPO, you can open an HSA with HealthEquity. The HSA allows you to pay for current health care expenses or save for future expenses—even into retirement. The funds in your account never expire, and you can take your HSA with you if you leave Illumina. You can contribute up to the IRS annual maximum on a pre-tax basis. When you use the account to pay for qualified health care expenses, you do not pay federal income taxes on the funds. You can also invest your balance above \$2,000, and any investment earnings are tax-free.

Illumina contributes money to your HSA each January to help you pay for out-of-pocket health care expenses. If you enroll during the year, the amount you receive from Illumina will be pro-rated based on your benefits effective date. The combination of your personal contribution and the Illumina contribution cannot exceed the IRS annual maximum.

	2025 IRS maximum	Illumina annual contribution	Your 2025 maximum contribution*
Employee only	\$4,300	\$1,000	\$3,300
Family	\$8,550	\$1,500	\$7,050

<sup>\*</sup>If you are age 55 or above, you can contribute an additional \$1,000

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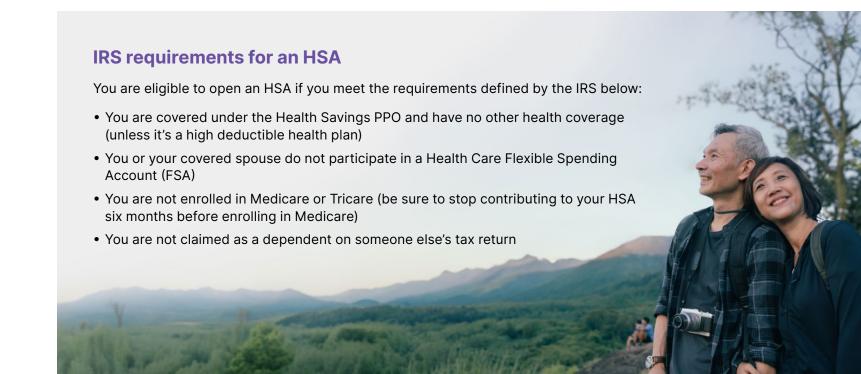
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## Flexible Spending Accounts (FSAs)

Participating in FSAs helps you lower your taxable income and cover health and dependent care expenses that you typically would pay out-of-pocket. Illumina offers two FSA options through HealthEquity:

Health Care FSA	Dependent Care FSA
<ul> <li>Contribute up to \$3,200 for eligible medical, dental, and vision expenses</li> <li>The full amount you elect will be available on January 1</li> <li>You can carry over \$640 of unused funds as long as you enroll in the Health Care FSA for the next plan year (if you do not enroll for the next plan year, any remaining funds will be forfeited after December 31)</li> </ul>	<ul> <li>Contribute up to \$5,000 per household (\$2,500 if married and filing taxes separately) for eligible child or elder care services so you can work full-time</li> <li>You can only use up to the amount you have in your account</li> <li>Unused funds will be forfeited at the end of the calendar year</li> </ul>

Your participation in the FSAs does not roll over from one year to the next. Each year, you'll need to elect the amount you want to contribute up to the annual IRS maximum. The amount you elect will be deducted from your paycheck before taxes are withheld in equal installments throughout the year. HealthEquity will send you a debit card if you enroll in the Health Care FSA. For the Dependent Care FSA, you can request reimbursement up to the amount you have in your account.

#### **IRS rules for FSAs**

Keep in mind that the IRS has rules for FSAs:

- FSAs function separately; you cannot use funds from one account to pay for eligible expenses from the other account
- Keep your receipts because HealthEquity may ask you to substantiate claims
- You can incur expenses through December 31 and must file claims by March 31 of the following year
- Once you enroll in FSAs, you cannot change your contribution amount during the year unless you experience a Qualifying Life Event, such as getting married or having a baby

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#### What's the difference between the HSA and Health Care FSA?

While both the HSA and Health Care FSA allow you to pay for <u>eligible health care expenses</u> with tax-free dollars, there are differences in how these accounts work.

	HSA	Health Care FSA
Who owns the account?	You	Illumina
Who funds the account?	Both you and Illumina	You
When are funds available?	You can use up to the amount available in your account	For new hires, the full annual election is available on your benefits effective date
What happens to unused funds?	Funds roll over each year	Only \$640 is eligible to roll over as long as you re-enroll in the next plan year
Which Illumina medical plans are eligible to work with the account?	Health Savings PPO	Traditional PPO Kaiser HMO (California) Quartz HMO (Wisconsin)
Can I invest the money in my account?	Yes	No
How much can I contribute in 2025?	\$3,300 individual/\$7,050 family  If you are age 55 or above, you may contribute an additional \$1,000	\$3,200



## Financial protection benefits

### Basic Life and Accidental Death and Dismemberment (AD&D) insurance

Illumina provides basic life and AD&D insurance up to two times annual salary to a maximum of \$600,000 (\$750,000 for VP+) at no cost to you.

### **Supplemental Life insurance**

You can also purchase additional coverage for yourself and your eligible family members.

	Coverage amount	Guaranteed issue*
Employee	Increments of \$10,000 up to 5x your salary or \$300,000, whichever is less	\$150,000
Spouse**	Increments of \$5,000 to a maximum of \$100,000	\$25,000
Child(ren)**	Birth to 6 months: \$500 6 months to age 19 or 26 (if full-time student): \$10,000	N/A

<sup>\*</sup>The amount you can elect without being required to provide evidence of insurability (EOI)

### **Disability insurance**

To provide you with income protection, Illumina provides short-term and long-term disability insurance at no cost to you. You will need to choose how you want to handle taxes on your disability benefit in Workday.

When you enroll, you have the option to choose whether the benefit payments you would receive if disabled will be taxable to you.

- If you choose the "taxable" option, taxes will be withheld from your disability payments
- If you choose the "non-taxable" option, taxes will not be withheld from your disability payments, so the payment amount will be greater. However, the disability premium that Illumina pays for the coverage will be added to your taxable income and reflected each pay period

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<sup>\*\*</sup>Only available if you elect employee Supplemental Life insurance

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### **MetLife Voluntary Benefits**

You can purchase voluntary benefits for yourself, your spouse, and your children to help you cover out-of-pocket costs, such as deductibles, coinsurance, and copays. The benefit is paid directly to you, and you decide the best way to spend it.

- Accident insurance provides a lump sum payment based on the accident/injuries sustained
- **Critical Illness insurance** protects you financially if you are diagnosed with a serious illness, such as heart attack, stroke, or cancer
- Hospital Indemnity insurance offsets your out-of-pocket expenses in the event you are hospitalized

### **MetLife Legal Plan**

The MetLife legal plan gives you access to a large network of attorneys to help with a variety of legal matters, such as identity theft and fraud issues, family law matters, wills and trusts, or real estate transactions. If you enroll in the MetLife legal plan (available only during Open Enrollment), premiums are deducted from your paycheck on a post-tax basis.

#### **Commuter benefits**

You can set aside tax-free funds every month to help you save money on your commuting costs:

- The Commuter Mass Transit Program allows you to set aside up to \$300 per month pre-tax to pay for eligible workplace mass transit expenses, such as train, ferry, and bus expenses
- The Commuter Parking Program allows you to set aside up to \$300 per month pre-tax to pay for eligible workplace parking expenses



Learn more
about your benefits
on ServiceNow.
Start with the
US Benefits Summary
found here.

## Saving for your future

### **401(k) Retirement Savings Plan**

The Illumina 401(k) Plan helps you prepare and save for your future. You can make pre-tax (traditional) and/or post-tax (Roth) contributions.

- You can contribute from 1% to 80% of your eligible pay up to the current limit of \$23,000, which is set each year by the IRS
- If you are age 50 or above, you can save an additional \$7,500 as a catch-up contribution
- You will be automatically enrolled at 2% of your pay, which you can adjust at any time
- Illumina makes matching contributions of 50% of your first 6% pre-tax or after-tax contribution
- You can choose from multiple investment options to help you maximize your retirement savings

#### **Enrolling in the 401(k) plan**

You can enroll in the plan anytime after you have received your first paycheck from Illumina. Visit <a href="NetBenefits.com/Easy">NetBenefits.com/Easy</a> or text "Start" to 343898. You will need to register and set up your account with Fidelity. Contact Fidelity with questions at 1-800-835-5095.

### **Employee Stock Purchase Plan (ESPP)**

The ESPP allows you to buy shares of Illumina stock at a discount. In January or July of each year, you can contribute up to 15% of your paycheck towards purchasing company stocks. Whole shares of stocks will be purchased for you unless you withdraw before the next scheduled purchase date. Email Stock Administration at <a href="mailto:stock-admin@illumina.com">stockadmin@illumina.com</a> with questions.

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## **Enrolling in benefits**

As a new hire

Within 31 days of a
Qualifying Life Event

During the annual
Open Enrollment period

You will need to provide the legal name, date of birth, and Social Security number for each dependent you add to your coverage to comply with legal requirements.

The benefits you choose as a new hire will begin on your date of hire, and continue throughout the year. You cannot make changes during the year unless you have a Qualifying Life Event.

### Making changes to your benefits during the year

If you experience a Qualifying Life Event, you can make changes to your benefit elections. Changes must be made within 31 days of the event date.

Here are some examples of Qualifying Life Events:

- Start or end of a marriage or domestic partnership
- Birth or adoption of a child
- Child reaching age 26
- · Death of a spouse, partner, or child
- Change in child custody
- You or your eligible dependent loses coverage under another plan

You will need to provide documentation of the event, such as a marriage certificate, divorce decree, or birth certificate. Benefit changes must be consistent with the Qualifying Life Event. If enrolling a Domestic Partner, you'll need to review and complete the Domestic Partner Agreement and submit it along with the other proof documents outlined in the Agreement. Your elections will remain in effect for the remainder of the plan year unless you have another Qualifying Life Event.

If you have questions, submit a **ServiceNow Ticket** to contact the Benefits Team.

# Review and update your beneficiaries

Designating a beneficiary for your life insurance, 401(k), and ESPP ensures the timely payment of benefits to your survivors if something happens to you. Be sure to review and update your beneficiary designations and ensure your address and personal information are correct in Workday, as well as with Fidelity and E\*TRADE.

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Benefit	Contact	Phone	Website and email	Hours
Questions about Eligibility, Enrollment, and Plan Options	Illumina Benefits Team	N/A	Submit a ServiceNow Ticket	N/A
401(k)	Fidelity Investments Policy: 09345	1-800-835-5095	401k.com	M-F 5:30 AM-9:00 PM Pacific Time
AccessHope	AccessHope	1-877-522-0197	myaccesshope.org/illumina	M-F 6:00 AM-6:00 PM Pacific Time (except holidays)
Accident, Critical Illness, Hospital Indemnity	MetLife Policy: 224979	1-800-438-6388	metlife.com/mybenefits	M-F 5:00 AM-5:00 PM Pacific Time, Sat 5:00 AM-10:00 AM Pacific Time
Business Travel	NYL Secure Travel Policy: AB961269	1-888-226-4567	ops@us.generaliglobalassistance.com	24 hours a day, 7 days a week
Accident (BTA)	GeoBlue Traveler Policy: QHG99991LLUM	1-888-412-6403	geo-blue.com customerservice@geo-blue.com	24 hours a day, 7 days a week
Cleo	Cleo	N/A	hicleo.com/activate support@hicleo.com	N/A
Commuter Benefits	Commuter Check Company ID: 1458	1-888-235-9223	login.commuterbenefits.com ccdcustomerservice@edenredusa.com	M-F 5:00 AM-5:00 PM Pacific Time
COBRA Participant Services	VitaCOBRA	1-650 966-1492	vitalogin.com help@vitamail.com	N/A
Dental	Guardian Policy: 480700	1-888-600-1600	guardiananytime.com	M-F 7:00 AM-8:30 PM Eastern Time
Disability	New York Life Policies: STD: LK 750874 LTD: LK 962654	1-888-842-4462	myNYLGBS.com	5:00 AM-5:00 PM Pacific Time
Discounts & Perks	Human Resources	N/A	HumanResources@illumina.com	N/A
Employee Stock Purchase Plan (ESPP)	ETRADE	1-800-838-0908	etrade.com stockadmin@illumina.com	M-F 24 Hours Pacific Time
Enrollment	Workday	N/A	myworkday.com/illumina/login.htmld WorkdayHelpDesk@illumina.com	N/A
Flexible Spending Account (FSA)	HealthEquity Policy: Illumina	1-844-341-4934	myhealthequity.com	24 hours a day, 7 days a week
Genome Medical	Genome Medical	1-877-688-0992	genomemedical.com/programs/illumina	N/A
Health Savings Accounts (HSA)	HealthEquity	1-877-857-6810	myhealthequity.com	24 hours a day, 7 days a week

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Benefit	Contact	Phone	Website and email	Hours
Legal Assistance	MetLife Legal Plan	1-800-821-6400	info.legalplans.com	M-F 5:00-4:00 PM Pacific Time
Leave Assistance	The Larkin Company	1-866-923-3336	illuminaleaves@thelarkincompany.com	N/A
Life and AD&D	New York Life Life - FLX 963726 AD&D - OK 965359	1-800-225-5695	newyorklife.com	N/A
Employee Assistance Program (EAP)	Lyra Health	1-877-433-0797	illumina.lyrahealth.com care@lyrahealth.com	24 hours a day, 7 days a week
	Collective Health Policy: W0067277	1-800-464-4000	my.collectivehealth.com/login	24 hours a day, 7 days a week
Madical/DV	CVS Caremark Policy: RX1181	1-800-257-9946 1-800-578-4403 (PrudentRx)	caremark.com/startnow	N/A
Medical/RX	Kaiser Permanente Policies: No. CA - 36444 So. CA - 226465	1-800-464-4000	kp.org	24 hours a day, 7 days a week
	Quartz Policy: HMO 9011682	1-800-362-3310	quartzbenefits.com	M-F 7:00 AM-7:00 PM Central Time
Payroll Assistance	llumina	N/A	payroll@illumina.com View electronic paystubs and annual statements in iPay	N/A
Progyny	Progyny	1-833-838-5855	progyny.com/for-employees	24 hours a day, 7 days a week
Vision	Vision Service Plan (VSP) Policy: 30000402	1-800-877-7195	<u>vsp.com</u>	M-F 5:00 AM-8:00 PM Pacific Time Sat 7:00 AM-8:00 PM Pacific Time Sun 7:00 AM-7:00 PM Pacific Time
Wellbeing	Teladoc	1-800-Teladoc (835-2362)	member.teladoc.com Register: member.teladoc.com registrations/get_started	24 hours a day, 7 days a week

If you have questions about the following, please **Submit a ServiceNow Ticket**:

- Eligibility
- Adoption Assistance
- Leave Assistance

- Enrollment
- Education Assistance
- Reproductive Health Program